

## ***What is HealthPAC?***

HealthPAC is a low-cost health program only for low-income people who live in Alameda County. You must apply and be approved to get HealthPAC coverage. HealthPAC is not health insurance. If you have health insurance, do not drop it.

When you enroll in HealthPAC you get coverage for most of your health care needs. To learn about covered services, go to the HealthPAC page at [www.ACHealthcare.org](http://www.ACHealthcare.org) or visit [www.acgov.org/health/indigent](http://www.acgov.org/health/indigent). All HealthPAC participants get a Medical Home and access to HealthPAC Customer Service. You may need to pay a co-payment depending on the service and your income and family size.

## ***Who may apply for HealthPAC?***

You may be eligible for HealthPAC if you:

- Are a resident of Alameda County, and
- Have limited income (income at/below 200% of the Federal Poverty Level), and
- Are not eligible for public health insurance, and
- Complete the HealthPAC application

## ***How to apply for HealthPAC***

Follow these steps:

1. Call a site listed under “Where to Apply.” Ask for an appointment to apply for HealthPAC.
2. Bring proof of your identity, residence, and income (one each).
3. At your appointment an assistor will help you apply and answer your questions about HealthPAC.
4. If your application is approved, you will receive a HealthPAC ID card.

## ***What to bring when you apply***

Please present one form of proof from each group below:

### **Proof of Identity**

- Recent and valid California driver's license
- ID card issued by the Department of Motor Vehicles
- Voter's Registration Card from other country which has picture, name and birth date
- Consular ID with photo
- School ID card with photo
- Work badge, building pass with photo

### **Proof of Alameda County Residency**

- Current, valid California vehicle registration in your/your family's name
- Recent receipt for rent or mortgage in Alameda County
- Recent utility bill in your family's name
- Recent bank statement with home address
- Letter of support from person you stay with, along with a utility bill in their name
- Declaration signed under penalty of perjury that proof is not available

### **Proof of Income**

- Recent check stub from any of these sources: paycheck, unemployment, disability, or Worker's Compensation
- Award letter stating amount of benefits received, including pension, Social Security, VA, State Unemployment, or Disability award
- Statement from providers of other income (contributions, refunds, child support, etc.)
- Self-employment information: last year's Income tax return or current 3-month Profit and Loss Statement
- Declaration signed under penalty of perjury regarding cash income, with payment amount and frequency of pay

## ***Where to Apply for HealthPAC***

See the list of sites where you can apply on the other side of this brochure. It is best to apply for HealthPAC at a site you would like as your Medical Home.

Be sure to renew your application at your Medical Home every 12 months to stay in the program. Look for your renewal date on your HealthPAC ID card.



## **HealthPAC Customer Service**

**1-877-879-9633**

**Monday – Friday**

**8:30 a.m. – 5 p.m.**

Alameda County  
Health Care Services Agency  
1000 San Leandro Blvd, Suite 300

## **HealthPAC Medical Homes and Enrollment Sites:**

### **Alameda Health System**

Eastmont Wellness  
6955 Foothill Blvd.  
Oakland, CA 94605  
(510) 567-5999

Newark Wellness  
6066 Civic Terrace Ave.  
Newark, CA 94560  
(510) 494-7299

Hayward Wellness  
664 Southland Mall Dr.  
Hayward, CA 94545  
(510) 266-1770

Highland Hospital and Clinics  
1411 East 31st St.  
Oakland, CA 94602  
(510) 437-4961

San Leandro Hospital (*not a Medical Home*)  
13855 E 14th St.  
San Leandro, CA 94578  
(510) 357-6500

Alameda Hospital (*not a Medical Home*)  
2071 Clinton Ave.  
Alameda, CA 94501  
(510) 522-3700

Fairmont Hospital (*not a Medical Home*)  
15400 Foothill Blvd.  
San Leandro, CA 94578  
(510) 346-1409

John George Psychiatric Pavilion  
(*not a Medical Home*)  
2060 Fairmont Dr.  
San Lorenzo, CA 94578  
(510) 346-1409

### **Asian Health Services**

Asian Medical Center  
818 Webster St.  
Oakland, CA 94607  
(510) 986-6880

Roland & Kathryn Lowe Medical Center  
835 Webster St.  
Oakland, CA 94607  
(510) 318-5800

Frank Kiang Medical Center  
250 E 18<sup>th</sup> St., 2<sup>nd</sup> Floor  
Oakland, CA 94606  
(510) 986-6860

### **Axis Community Health**

**(925) 462-1755**

Axis Livermore site  
3311 Pacific Ave.  
Livermore, CA 94550

Axis Pleasanton site  
4361 Railroad Ave.  
Pleasanton, CA 94566

### **Health Care Services Agency**

(*enrollment site only; not a Medical Home*)  
1000 San Leandro Blvd., 3<sup>rd</sup> Floor  
San Leandro, CA 94577  
(800) 422-9495

### **La Clínica de La Raza**

Clínica Alta Vista  
1515 Fruitvale Ave.  
Oakland, CA 94601  
(510) 535-6300

Transit Village  
3451 E 12th St.  
Oakland, CA 94601  
(510) 535-3650

San Antonio Neighborhood Health Center  
1030 International Blvd.  
Oakland, CA 94606  
(510) 238-5462

### **LifeLong Medical Care**

**(510) 981-4100**  
Ashby Health Center  
3075 Adeline St., Ste 80  
Berkeley, CA 94703

Berkeley Primary Care Access Clinic  
2001 Dwight Way  
Berkeley, CA 94704

Downtown Oakland Clinic (DOC)  
616 -16<sup>th</sup> St.  
Oakland, CA 94612

Howard Daniel Clinic  
9933 MacArthur Blvd.  
Oakland, CA 94605

LifeLong Medical Care – East Oakland  
10700 MacArthur Blvd., Ste. 14B  
Oakland, CA 94605

Over 60 Health Center  
3260 Sacramento St.  
Berkeley, CA 94703

West Berkeley Family Practice  
2031 Sixth St.  
Berkeley, CA 94710

### **Native American Health Center**

Seven Directions  
2950 International Blvd.  
Oakland, CA 94601  
(510) 535-4400

### **St. Rose Hospital**

(*emergency/inpatient services only*)  
27200 Calaroga Ave.  
Hayward, CA 94545  
(510) 264-4000

### **Tiburcio Vasquez Health Center**

**(510) 471-5880**  
Hayward site  
22331 Mission Blvd.  
Hayward, CA 94541

San Leandro site  
16110 E. 14th St.  
San Leandro, CA 94578

Union City site  
33255 Ninth St.  
Union City, CA 94587

### **Tri-City Health Center (510) 770-8133 Administration**

Liberty site  
39500 Liberty St.  
Fremont, CA 94538

Mowry site I  
2299 Mowry Ave., Suite 3-B  
Fremont, CA 94538

Mowry site II  
1999 Mowry Ave., Suite F & Suite N  
Fremont, CA 94538

Main Street Village site  
3607 Main St., Suite B  
Fremont, CA 94538

### **West Oakland Health Council**

A.J. Thomas Medical Clinic  
10615 E 14<sup>th</sup> St. (International Blvd.)  
Oakland, CA 94603  
(510) 568-9230

East Oakland Health Center  
7450 E 14<sup>th</sup> St. (International Blvd.)  
Oakland, CA 94621  
(510) 430-9401

West Oakland Health Center  
700 Adeline St.  
Oakland, CA 94607  
(510) 835-9610

William Byron Rumford Medical Clinic  
2960 Sacramento St.  
Berkeley, CA 94702  
(510) 549-3166