

HOUSING AND COMMUNITY SERVICES DEPARTMENT

Housing and Community Services Department

BERKELEY HOMELESS COORDINATED ENTRY SYSTEM FOR HOMELESS SERVICES

City of Berkeley homeless services, emergency shelter, transitional housing and other homeless housing resources are accessed through a central coordinated system called The Hub. Services and housing in Berkeley are prioritized for individuals and families who have been literally homeless for long periods of time and have high service needs. Hub staff will perform an assessment to determine which services and housing clients may be eligible for.

The Hub is accessible by phone or by walk-in.

Hours: Monday - Friday 9:00 a.m. - 12 noon and 1:00 p.m. - 4:00 p.m.

Location: 1901 Fairview Street, Berkeley, CA 94703 (at Adeline Street)

Phone: 1-866-960-2132

Hub staff provides the following:

- Intake, assessment and matching as quickly as possible with the most appropriate housing resource;
- Services for those with the highest needs to effectively navigate their way through the housing process; and
- Housing clinics and referrals to other services.

The Hub provides access to:

- Year-round Emergency Shelter
- Transitional Housing
- Residential Drug and Alcohol Treatment (Inpatient/Outpatient)
- Permanent Housing (Rapid Re-Housing/Subsidized/Unsubsidized)
- Employment Services
- SSI/Advocacy

Accessing Shelter:

Weekdays: Call The Hub at the number listed above or walk-in.

Evening/Weekends: call 1-866-960-2132:

- Monday - Friday @ 7:00 p.m. for one night emergency beds.
- Saturday and Sunday starting at 2:00 p.m. until filled.

Note: People do not have to go to The Hub to access the Berkeley Emergency Storm Shelter (BESS). BESS is a warming center that is open during the winter (between December and May) on rainy nights or cold nights (under 40 degrees). The decision to open the warming center shelter occurs on a daily basis. To find out if BESS will be open, contact JC Orton, BESS Shelter Manager, at 510-684-1892 after 12 p.m. BESS is first-come, first-served until the shelter is full. The earliest the shelter will open is 7 pm (some nights as late as 11 pm). BESS is located at 2345 Channing Way in Berkeley (shelter entrance is off Dana Street).

Partnering Agencies: Bay Area Community Services, Berkeley Drop-In Center, Berkeley Food & Housing Project, Bonita House, BOSS, City of Berkeley Mental Health, City of Berkeley Aging Division, Dorothy Day House, East Bay AIDS Center, Fred Finch, Homeless Action Center, Lifelong Medical Care, New Bridge Foundation, Options Recovery Services, Rubicon Programs, Women's Daytime Drop-In Center and YEAH.