

Disability List of Resources

Agency	Description	Website	Phone Number	Eligible Criteria
Community Alliance for Special Education	CASE offers telephone/on-site consultations on special education rights and services; direct representation services (attend IEP meetings); educational training services; also published special education rights and responsibilities handbook: http://www.caseadvocacy.org/handbook.html	https://www.caseadvocacy.org/	(415) 431-2285	Person in education system who deserves an IEP or parent of; a member of the bay area special education community
East Bay Community Law Center	EBCLC's Education, Defense & Justice for Youth (EDJY) program represents young people caught at the intersection of the juvenile justice and education systems. Education Defense & Justice for Youth attorneys and advocates can provide the following type of assistance in delinquency, school discipline, special education, and juvenile record sealing cases.	https://ebclc.org/need-services/education-defense-justice-for-youth-services/	(510) 548-4040	
Family Education & Resource Center	Offers a telephone warm line that provides information and referral service, education and support services to family/caregivers of anyone with serious emotional disturbance or mental illness living in Alameda County.	http://www.askferc.org/	(888) 896-3372	Alameda County residents
Family Resource Navigators	Offers support for families to navigate, advocate, get equitable access to resources - all so their kids with disabilities, development delays or special health care needs get what they need to flourish.	https://familyresourcenavigators.org/	(510) 547-7322	
Mental Health and Autism Health Insurance Project	Helps families get or get more ABA services - this can include assistance with submitting appeals. They have example letters on their website to help with this. Help get insurance to cover residential treatment- these are not covered by Medicaid; assists with health insurance navigation for people with autism and other mental health disabilities; helps files appeals and grievances with health insurance companies on behalf of people seeking mental health treatment; funding from insurance for residential treatment, outdoor behavioral therapy, requests for independent review, billing problems, single case agreements	https://mhautism.org/	(925) 388-0892	N/A

Mental Health Association of Alameda County	MHAAC offers family education; Family/Caregiver Support Groups; advocacy and support specific to families served by John George Psychiatric Hospital or in the criminal justice system, support for those in early intervention psychosis treatment; advocacy for those trying to secure SSI, Medi-Cal, and other benefits and services; advocacy for people with mental illness; Capacity and Certification Review Hearing Representation Program; respond to questions and complaints from patients of psychiatric hospitals, half-way houses, or board and care homes.	http://www.mhaac.org	(510) 835-5010	<p><u>For mental health advocate:</u> Alameda County residents over the age of 18 with severe mental illness</p> <p><u>Family Caregiver Advocacy & Support Program:</u> families and other unpaid caregivers of people with a mental illness, who are being or have been served at John George Psychiatric Hospital.</p>
	<p>Consumer and Family Assistance Office Assists people with Medi-Cal in Alameda County. The program receives complaints or grievances about services from consumers and families then works to resolve the problem.</p>		(800) 779-0787	Medi-Cal patients
	<p>Family Caregiver Advocacy and Support Program Specializes in assisting families who have a relative with mental illness being served at John George Psychiatric Hospital or in the criminal justice system.</p>		(510) 835-0188	Family member must be served by John George Psychiatric Hospital or in the criminal justice system
	<p>Family Partnership Program Assist families who have a child(ren) living with mental illness by providing peer support, navigation of county services, school systems, or provider agencies.</p>		(510) 383-5129	
	<p>Family/Caregiver Support Groups & African-American Family Support Group Provides mutual support to family/caregivers of people with mental illness. AA Family Support Group meets at the MHAAC office every 4th Thursdays.</p>		(510) 835-5010	Family/caregivers of people living with mental illness